

## **QUALITY POLICY**

ArcBest is committed to providing a best-in-class customer experience by being a trusted partner with creative problem solvers who deliver solutions with ease. We will work together to consistently meet the agreed-upon requirements of our customers.

> Jude R. M. Reynolds Judy R. McReynolds

ArcBest Chairman, President & CEO

**Dennis Anderson** 

Chief Customer Officer

**David Cobb** 

Chief Financial Officer

Chief Human Resources Officer

VP, General Counsel & Corporate Secretary

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President, Asset-Light Logistics, Chief Yield Officer

Michael Newcity

SVP, Chief Innovation Officer, ArcBest President, ArcBest Technologies

President, ABF Freight